

NEIGHBORHOOD (NHP)

521 Fifth Avenue New York, NY 10175

<http://www.nhp.org/>

PURPOSE	MEDICAID	CHILD HEALTH PLUS	
Policies and Procedures	Provider Relations 800-558-7970	Provider Relations 800-558-7970	
Eligibility Verification	Verify through EMEVS (code NP) or call 800 588-7970	800 588-7970	
Precertification/Preauthorization	800 765-3805 Fax 800 270-3447	Case Management 800 765-3805 Fax 800 270-3447	
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 2px;"> Elective Admissions Cardiac Rehab Chemotherapy Obesity Management Rehabilitation Orthotics/Prosthetics *Ambulatory Surgery </td> <td style="width: 50%; padding: 2px;"> MRI Ambulatory Radiation Therapy Hemodialysis Home Health Care DME Hearing Aids </td> </tr> </table>	Elective Admissions Cardiac Rehab Chemotherapy Obesity Management Rehabilitation Orthotics/Prosthetics *Ambulatory Surgery	MRI Ambulatory Radiation Therapy Hemodialysis Home Health Care DME Hearing Aids
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EMERGENCY&MATERNITY ADM.	NOTIFICATION REQ. WITHIN 24HRS.OR NEXT BUSINESS DAY		
Ancillary Services	Radiology	Same as Medicaid	
	Laboratory		
	Must use Hospital laboratory and radiology services		
Referral to Network Providers	All services not listed above require a referral form via the PCP		
Other Ancillary Services	Services below require pre-authorization: you must call the following telephone numbers before referring the patient for services		
Dental	Urban Dental Management: 800-468-9868		
Vision	May "Self refer" to Davis Vision Call at 800 999-5431		
	One self referral per year and		
	One pair of eyeglasses per 2yrs.		
Hearing	All hearing scvs. require a referral.		
	For list of participating providers use directory or call 800 765-3805		
DME	Vendor: A & J Care. Customer Service Rep. 718-326-8000		
Mental Health/Substance Abuse	No referral from PCP or prior approval from NHP. Members can self refer directly to Merit Behavioral Care call: 800-318-2696		
Patient Questions About Programs	800 826-6240		
	*Ambulatory Surgical Procedures that require Pre-Certification are almost always cosmetic in nature.		