

HEALTH PLUS

241 37th Street Brooklyn, NY 11232

<http://www.healthplus-ny.org/>

PURPOSE	MEDICAID	CHILD HEALTH PLUS	FAMILY HEALTH PLUS
Policies, and Regulations	Provider Relations 800 450-8753	Provider Relations Same as Medicaid	SUNY IS NOT CONTRACTED AT THIS TIME
Eligibility Verification	Verify through EMEVS - EMEVS Code: PCP77 If unable to do so call Member Services at 718 630-0126 or 800 639-6968 (24-hour)	718 630-0126	
Pre-Authorization Services requiring Pre-Auth.	Health Services 718 630-0123 Ambulatory Surgery Foot Care Dental Care DME Hearing Aides Home Health Care Inpt. Physical Rehab. Inpatient Hospital Care Physical/Occup. Therapy Speech Therapy	Health Services 718 630-0123 Same Pre-Authorization as Medicaid	
Ancillary Services	Radiology - UHB may perform In- & Outpatient services.	Laboratory - UHB may perform In- & Outpatient lab services Same as Medicaid	
Referral to Network Providers	PCP	PCP	
Other Ancillary Services	Services below require pre-authorization: you must call the following telephone numbers before referring the patient for services		
Dental	Offered Through Traditional Medicaid (no preauth)	Urban Dental 800 468-9868	
Hearing	One hearing exam per year.	Same as Medicaid	
DME	Must call 800 300-8181 for list of providers	Same as Medicaid	
Voluntary Abortions	Available thru Medicaid or Health Plus 718-630-0123	Health Plus Provider Only	
Mental Health/Substance Abuse	Must call CHCS 800 922-3626	Same as Medicaid	
Vision Eye glasses	One eye exam per year Member must call Member Services for optometry voucher	Same as Medicaid	
Patient Questions About the Program	800 300-8181	Same as Medicaid	