

INSURANCE NAME / PRODUCT LINES	PRE-CERTIFICATION NUMBER	MAIN NUMBER	CLAIMS	SERVICES REQUIRING PRECERTIFICATION
CIGNA HEALTHCARE 195 Broadway, 8 FL New York NY 10007 http://www.cigna.com/ HMO Requires PCP referral to specialist CoMED HMO Requires PCP referral to specialist PPO Open access to Network providers INDEMNITY Open access to any provider CIGNA FOR SENIORS For Medicare participants Requires PCP referral to specialist *Benefits vary from plan to plan and employer	HMO			* Inpatients admissions * Outpatient surgery and facility-based procedures * Durable Medical Equipment * Oxygen * Home Care and Intravenous Infusion Care * Prosthetics, external braces, orthotics * Rehabilitation services in excess of 1 visit * Non-contracted providers services and self referrals * Infertility Assessment treatment * Organ transplant evaluation * Magnetic Resonance Angiography, Positron Emission Tomography * Subspecialty programs: pain clinic, sleep lab * Injectable Drugs > \$200
	800-345-9458 MENTAL HEALTH 800-221-9458		CIGNA HEALTHCARE OF NY P. O. Box 355 Avon, CT 06001	
	CoMED HMO			
	800-345-9458 MENTAL HEALTH 800-873-7904		CIGNA HEALTHCARE/CoMED P. O. Box 7000 Rockaway, NJ 07866	
	PPO and INDEMNITY			
	<i>Refer to member's ID card</i>		<i>Refer to member's ID card</i>	
CIGNA FOR SENIORS				
MENTAL HEALTH 800-873-7904		CIGNA HEALTHCARE P. O. Box 24867 Nashville, TN 37202		
HELPFUL HINTS				
For PPO and Indemnity : Utilization Management is performed through INTRACORP 800-438-0247 in some cases.				
Pre-certification and emergency admission notifications period choices 24, 48 or 72 hours				
Refer to back of ID card this information.				
Cigna Member InfoLine 800-542-2428				
Participating Lab: SmithKline Beecham Clinical Laboratories				
ID. Cards:				
* If Upper right-hand corner of the ID card is blank, patient is an HMO participant				
* If the patient presents an ID card in a plastic carrier, look at the additional information enclosed and route claims appropriately				
* If Connecticut General Life and Cigna Health Care logo are printed on card, it is a PPO product				
* If Connecticut General Life is printed on card without the Cigna Health Care logo, it is an Indemnity product				